



# Del Rio Riverside Resort Park Rules

## PARK RULES & INFORMATION

We welcome you as a guest and Del Rio. Our facilities are here for you to enjoy and your adherence to these rules will make for a comfortable stay for all. Should you require assistance do not hesitate to contact a member of our staff as we are committed to making your stay as enjoyable as possible.

- **Speed Limit** is 10kph. WALKING PACE. And applies to the whole park. Normal Public road rules apply within the park. WATCH FOR CHILDREN AND OTHER PEDESTRIANS.
- **Checkout time** is 10am for both Cabins and sites. Contact the office to arrange late checkouts.
- **No Refunds** will be given for cancellation, early departures or inclement weather.
- **Parking** is restricted to one vehicle per site. No parking is permitted on access roads. Alternative parking is provided in the visitor's car park opposite the office or the car park behind the office.
- **Pets** are not permitted even if remaining in vehicles.
- **Noise volumes**, voices, music, radios etc. to be at a reasonable level at all times so as to not interfere with the quiet and enjoyment of other guests. **Strict noise curfew of 11pm – 8am.**
- **All guests to be back at your accommodation/site by 11pm.**
- **Garbage:** Please secure in bags and deposit in bin at your cabin or in central sulo bins
- **Visitors:** If you invite people to the resort to visit you, they are required to park their car in the car park, then report to the office to pay a **day visitor fee, currently \$5.00 per person 5 yrs and older.** You are responsible for this charge if your visitors do not pay on arrival. If you give them your boom gate pass to bring their car in, a fee of \$30 will be added to your account.

- **Boat Ramp Fees:** Day Visitors who bring a boat must pay a \$20 ramp fee plus their day visit amount per person. Overnight guests pay \$20 boat ramp fee upon entry to the park.
- **Swimming Pool:** open from 8am to dark. Children under 11 years must be in the company of an adult.

No life guard is on duty and the Resort does not accept responsibility for your children. Only accredited

Swimming & safety aids are permitted in the pool and Management reserves the right to ban anybody from the pool area. Children not toilet trained must wear swim pants.

- **Pool Area:** Absolutely no glass is to be taken into the pool area. Pool closed after dark.
- **Bikes:** are not to be ridden after the street lights come on at night. No bikes, skate boards, roller blades or scooters to be ridden on footpaths, around amenities blocks, pool, beer garden or boom gates.
- **Amenities:** Children 8 years and under should be accompanied by any adult & children are not permitted to play in and around the amenities blocks.
- **Golf:** All guests must first attend the office to pay applicable fees before playing.
- **Fires:** Total ban on fires December, January & February. Fires permitted other times only if made within a container such as a half 44 gallon drum or similar.
- **Cabins:** Management reserves the right to apply a cleaning fee for cabins left in a filthy, unreasonable condition.

**MANAGEMENT RESERVES THE RIGHT TO EVICT ANY PERSON CAUSING PROBLEMS OR NUISANCE WITHIN THE RESORT.**